

# Mainframe Outsourcing

## ACI Worldwide

### Business Solution

ACI Worldwide hosts a mainframe and Tandem environment to process the credit card, ATM and POS transactions for thousands of merchants every day.

First National Technology Solutions coordinated and managed the entire move and migration for the existing platform to the new mainframe platform. With extensive project planning and testing - the move was orchestrated over a 3 month period. Assigned a dedicated project manager to the move, each aspect from network connectivity, to moving the tapes, and migrating to the new mainframe occurred without error.

ACI Worldwide has been processing transactions within our facility since April 1, 2002, without any outages.

### Technical Solution

- IBM Multiprise 7060-H30 Mainframe
- 3490 Tape Drives
- VM/VSE Operating System
- Cisco 3620 and 2620 Routers
- Cisco PIX Firewalls
- Cisco 3524 and 3590 Switches
- Connectivity to four locations
- Connectivity to multiple financial networks
- Disaster recovery solution

### Services Provided

Day-to-day support of the mainframe environment including:

- Monitoring batch cycles and running batches
- Maintaining the hardware and software environment
- Monitoring the data communication lines
- Managing the routers to ensure up-to-date with patches and upgrades
- Tape backup and restore and offsite storage
- Disaster recovery solution in secondary city
- Security key management on Atalla Systems
- Facility management



### About ACI Worldwide

Founded in 1975, ACI pioneered the development of applications and networking software for online transaction processing.

