

# Managed Network Environment

## Omaha State Bank

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### Business Solution

Omaha State Bank (OSB) needed additional IT support to manage and maintain their file server environment and network environment including routers, firewalls and switches for their ever expanding business.

### Technical Solution

OSB contracted for an iSource service with First National Technology Solutions to provide a fully managed network infrastructure.

The technology solution includes:

- 6 Windows 2000 Servers including: Exchange, ISA, SQL, SMS, SNA
- 5 Citrix Servers
- Cisco 2620 and 1750 Routers
- Cisco PIX Firewalls
- Cisco 3524 switches
- Connectivity to four locations
- Disaster Recovery

### Services Provided

Responsible for day to day support of OSB's network including:

- Monitoring for and installing patches/service packs for servers, routers and firewalls
- Monitoring availability of devices
- Monitoring event logs
- Performing hardware/software inventory
- Verifying tape backups daily
- Monitoring availability of circuits
- Providing monthly reports with detail in regards to tasks performed and upcoming projects



### About Omaha State Bank

Omaha State Bank was founded in 1972, in what was then considered the western fringes of the city. Omaha State Bank has worked hard to blend a significant investment of resources in technology upgrades that provide their customers with the most up-to-date and user friendly products along with the culturally-friendly service delivery system of a community bank.