MAINFRAME MANAGED SERVICES

For over 30 years companies have valued the unique complexity and capacity of the mainframe operating system. It is this complexity and maintenance such as application upgrades and change management processes that can put a strain on already constrained budgets.

Alleviate your mainframe constraints by leveraging the following services:

- **Remote Managed Services** – perfect for mainframe sun setting or staffing restraints
- **Mainframe Outsourcing** – eliminate space and power costs and reduce hardware and software investments
- **Remote Vaulting** – protect your data by storing it at a secondary site
- **Disaster Recovery** – support for your infrastructure in the event of an outage

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**Mainframe Outsourcing Services – The complete solution**

Perfect for businesses that want to eliminate the high costs of routine maintenance and upgrades of their mainframe.

Mainframe Outsourcing services include:

- z/OS or VSE Operating Systems
- IBM Software Stack including CICS, DB2, RACF
- Support for third party applications
- DASD
- Tape Solutions (physical and virtual)
- Tape Operations
- Batch monitoring and processing
- System Programming support
- Add or remove capacity as required

Utilizing a Tier IV, PCI data center headquartered in the Midwest and staffed with an engineering team with over 25 years experience, your systems are secured and maintained based on best practices for infrastructure support.

**Remote Managed Services – The perfect balance**

Remote Managed Services offers you IT expertise and ongoing management of your mainframe with the comfort of retaining your own equipment.

Remote Managed Services from First National Technology includes:

- 24x7 operational support including batch execution and monitoring
- Alert and incident management
- System software monitoring and management
- Third party application management and support

In addition to remote services our IT staff can assist from a project capacity with:

- z/OS upgrades
- Subsystem upgrades and enhancements
- Third party application upgrades
- Migrations from existing mainframes to new implementations

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Maintenance ≠ Revenue
Change management – 30% - 50% of IT staff is occupied with upgrades and changes to their IT Infrastructure.

(Gartner, 2009)

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Expand Your IT Operations
Remote Vaulting – Protecting critical data at lightning speed

Today’s businesses have large volumes of critical data that must be protected and accessible at a moment’s notice. By remotely vaulting data to a secondary site from your main production site, data is securely stored on disk offsite.

You will have peace of mind knowing your data is securely stored, easily accessible and your operating systems will be back up and running in the event of an outage, data corruption or application failure.

Disaster Recovery – Prepare for the worst and expect the best

In addition to managed services First National Technology Solutions provides a secondary mainframe environment for disaster recovery purposes.

Tape Based Recovery –

Perfect for clients who need to be operational within 48-72 hours. Retrieving your tapes from a secondary location and loaded to restore your system and data based on your specific configurations.

Disk Based Recovery –

One of the fastest restore options available, your data is easily accessible bringing your systems back up and running in no time. Additional DASD and tape operations are available allowing you to run your operations from the secondary site for a period of time.

Be prepared for an outage with a disaster recovery solution from First National Technology Solutions; you prepare for the worst we will provide the best.

Need additional information or have questions regarding Mainframe Managed Services call 800-820-6924 or visit www.fnts.com today.